

Problem-Solving and Decision Making Self-Test

If you answer NO to 1 or more of these questions, then The Training AdvantEdge has a workshop for you.		YES	NO
1.	Do you consider yourself skilled at solving problems?		
2.	Do you get your team involved in problem-solving so you can arrive at more creative solutions?		
3.	Do you try to spend at least as much time on defining the problem as you do on arriving at a solution?		
4.	Do you have a variety of problem-solving tools such as force-field analysis to use for complex problems?		
5.	When conflict arises, do you know how to legitimize others' positions to show employees that their views have been heard and accepted?		